

**Healthwatch North Northamptonshire and West Northamptonshire
Advisory Board Virtual Meeting in Public**

Minutes

25 July 2022 - 10.00 a.m. - 12.00 p.m.

Members Present: Will Pope (WP), Robin Burgess, (RB), Morcea Walker (MW), Sheila White (SW), Deborah Smith (DSm), Dr Marcella Daye (MD), Dora Shergold (DSh)

In attendance (Internal): Kate Holt (KH), Katie Bayliss (KB), Julie Curtis (JC)

In attendance (External): Lee Brentnall (EMAS), Stephen Graves (SG - KGH), Richard Cook (RC - KGH)

Apologies received: Naomi Eisenstadt, Chair, (Northamptonshire ICB) Linda Chibuzor, Director of Nursing (NHFT)

Abbreviations: Healthwatch North and West Northamptonshire (HWNW), Young Healthwatch Northamptonshire (YHWN), Connected Together Community Interest Company (CTCIC), East Midlands Ambulance Service (EMAS), East Northants (EN), Mental Health Learning Disabilities, and Autism (MHLA), Northamptonshire Health and Care Partnership (NHCP), Northamptonshire Clinical Commissioning Group (NCCG), Integrated Care Board (ICB), Integrated Care System (ICS), General Practitioner (GP), Children and Young People (CYP), Kettering General Hospital (KGH) Northamptonshire Healthcare NHS Foundation Trust (NHFT) Hospital Infrastructure Plan (HIP), Healthwatch Rutland (HWR), Healthwatch England (HWE)

No	Item	Action
1	Welcome, Introductions were given by those in attendance and apologies noted as listed above.	WP
2	No declarations of interest were declared by anyone.	WP
3	WP welcomed RB as the new Healthwatch North and West Northamptonshire Advisory Board Chair and handed over the meeting.	WP
4		

Presentation from RC and SG on the Hospital Infrastructure Plan (HIP2) KGH Redevelopment:

A presentation was given showing that there is a three-stage approval process for this redevelopment. The first stage was the Strategic Outline Case which was completed in March 2021. The Outline Business Case stage was submitted at the end of July 2022 which would then lead to the Final Business Case, to confirm the preferred option which is affordable and remains the best value. Each option was appraised against qualitative and quantitative criteria and the Trust Board of Directors have selected Option 2 as the preferred option which is a two-phase development and this option is now being progressed.

Option 2 will include:

Single Six Storey block comprising:

- Urgent Care Hub (Adult and Child ED and Assessment Units)
- Short stay Paediatric Assessment Unit
- Ed Imaging (also inpatient out of hours)
- Elderly Frailty Unit and Emergency Decisions Unit
- Medical SDEC and Medical Assessment Unit
- Surgical SDEC and Surgical Decisions Unit
- Six Generic Inpatient Wards
- Mortuary

plus a second block housing

- Main entrance
- Endoscopy Unit
- Orthopaedics and Fracture Clinic
- Imaging Department
- 6 new Theatres and Recovery Suites
- Critical Care Unit for 20 beds
- 6 Generic Inpatient Wards
- FM Service Hub

There is a separate business case being submitted for a new Energy Centre to be built to ensure there will be sufficient power to the buildings as well as reducing carbon footprint. Approximately 250 - 300 car parking spaces will be lost whilst the building work is underway, but they are looking at options for a multi-storey car park as well as piloting new ways of working.

The plans for the hospital are required to be approved by the Department of Health and HM Treasury. It is hoped that construction will begin in Quarter 3 early 2024.

	<p>DSm queried that with the cost of capital and given the uncertainty of interest rates, will they need to reduce the amount of staff?</p> <p>SG reported they are paying public dividend capital which is high until the NHS funds at the rate of 3.5%. They will not be reducing staff and the focus will be to train the appropriate permanent staff and to use less agency staff.</p> <p>SW asked if the public could be kept informed about the car parking arrangements as this is raised often in meetings.</p> <p>DSh asked whether changing places facilities had been integrated into the plan and it was confirmed that it had.</p> <p>MW asked that the consideration of staff being asked to hot desk be looked at, as research shows that this is not a positive option as it can impact on morale.</p> <p>RC and SG were thanked for their presentation and would be welcomed to return to another Advisory Board meeting in the future to provide a further update on the redevelopment.</p>	
5	<p>Minutes of HWNW Board Meeting in Public - 25.04.2022:</p> <p>The minutes were agreed to be a true and accurate record.</p>	
6	<p>Matters Arising:</p> <p>WP reported that he had still had no sight of the Director of Public Health's Annual Report which would be circulated once received.</p>	WP
7	<p>HWNW Dentistry Request:</p> <p>The Planning Group had requested that the Advisory Board write to the local MPs to reiterate the issues and concerns regarding NHS dentistry on behalf of the public, as we are receiving so many enquiries regarding this. This was agreed and MW would sign these letters.</p> <p>NHS England have raised their concerns with Rishi Sunak, but to date no response had been received.</p>	MW/JC actioned
8	<p>HWNW Annual Report 2021 - 2022:</p> <p>It was reported that good feedback had been given by the Commissioners for an excellent report. Thanks were given to staff for their work on this.</p>	

9	<p>HWNW Quality Account Responses:</p> <p>All responses had been sent for the Quality accounts and had been previously circulated to all.</p>	
10	<p>North Northamptonshire Updates:</p> <p>North Northamptonshire Health and Wellbeing Board: SW confirmed that she would represent this meeting on behalf of Healthwatch North and West Northamptonshire.</p> <p>Kettering General Hospital: SW reported that the Maternity Audits were due to commence on the 22nd and 23rd August at KGH and queried when the 15 Steps visits would be reinstated? Staff to check with Fiona Barnes or Helen Mills regarding this.</p> <p>SW also reported that the wearing of masks was currently compulsory again due to two new strains of Covid.</p>	KH actioned
11	<p>West Northamptonshire Updates:</p> <p>West Northamptonshire Health and Wellbeing Board: WP reported that he had been unable to attend this meeting on the 7 June 2022 but had not yet received these minutes yet. Minutes to be circulated when received.</p>	WP
12	<p>Countywide Updates:</p> <p>I. Community Diagnostic Centres: KH reported that she had been attending these meetings and a spoke and hub model for scans, MRI and endoscopies were currently being looked at. The centres are to be up and running by the 31st March 2023. They were also looking at available space in GP surgeries but there would be transport issues. There have been discussions regarding staff salaries which are being reviewed in September and there may be financial risks associated with that, but no decisions have yet been made. The business case had still not been completed and they are still evaluating suitable premises/spaces for diagnostic equipment.</p> <p>SW reported a second surgery in Raunds has been identified now as well as Rushden.</p> <p>MW stated that transport is a countywide issue across Northamptonshire.</p>	

	<p>KH reported that the Overview and Scrutiny in West Northamptonshire has invited HWNW to attend their Scrutiny Committee to present our Annual Report. Date to be agreed.</p> <p>II. Integrated Care Across Northamptonshire (iCAN) SW said that there was nothing further to report.</p> <p>III. Integrated Care Across Northamptonshire (iCAN) Draft Community Framework: SW asked all to read the presentation attached and circulated previously and suggested that we invite the Fire, Police and Ambulance to a future meeting. This was agreed by the Board.</p> <p>IV: Integrated Care Partnership Meeting: It was reported that this was an Annual meeting</p> <p>V. Northamptonshire Healthcare Foundation Trust: The Interim Children’s Quality Assurance Lead would like to speak to us about their CYP Participation Team.</p> <p>VI. Direct Payments Update: This meeting was held with Stuart Lackenby on the 9th June 2022. The notes of the meeting have been sent to SL for approval but have not been received back yet. JC to chase.</p> <p>MW gave thanks to DSh for chairing the meeting and for the support of the staff.</p> <p>VII. Northamptonshire Mental Health Prevention Concordat Briefing: SW reported that she had been invited to attend this meeting.</p>	<p>KH</p> <p>KH</p> <p>KH</p> <p>JC actioned</p>
13	<p>Regional/National Updates:</p> <p>I. East Midlands Ambulance Service (EMAS) April - June 2022 monthly reports: LB from EMAS, reported that the non-conveyance rates for the public who do not go to Accident and Emergency were currently around 60%, as 999 calls do not always go there. They are seeing more critically ill patients. Frailty cases have fallen but the non-injured are waiting for a prolonged time. LB reported that he is working within iCAN and is the EMAS representative there.</p> <p>LB reported that there are system pressures and that last week Northampton along with Derby and Leicester were in critical incident positions. The numbers of ambulances and lost hours with delays has doubled with trying to get the patients into hospital. If this could be reduced, it would help the CAT 2 and 3 patients. He said there is a skill mix, but now have 50% registered paramedics. They currently have 15 apprentice</p>	

	<p>paramedics at De Montfort University. He reported that they are focussing on assessments and only taking those to Emergency Department who need it.</p> <p>DSh asked how were they coping with regards to staff shortages? LB confirmed the staff shortages are reducing now and they were now using alternative pathways to reduce people going to hospital. DSh passed on thanks and said we are all grateful to their staff. LB then left the meeting.</p> <p>II. Integrated Care System (ICS): KH reported that a total of 42 new ICSs came into force on the 1st July 2022 and that the public know very little or understand about this.</p> <p>SW reported that Wendy Patel (WP) had been informed that HWNW are no longer required to sit on the Board of the ICB, but that these meetings are held in public and that papers are made available so we could attend if wished. HWNW are however required to be on the Integrated Care Partnership Board.</p> <p>SW informed that this meeting was cancelled in July and the next one would be held in September 2022. She reported at the first workshop there had been concerns around the services for the homeless.</p> <p>MD reported that she had attended the Mental Health Equalities Enabler workshop for Learning Disability and Autism Services on the 9th June 2022. NHFT (within the ICS) are developing a programme to understand health inequalities in Northamptonshire, reducing, engaging, developing and increasing life expectancy. Northamptonshire is not performing well within Northamptonshire in maternity, mental health, respiratory, early cancer diagnosis and hypertension. Working groups are being put together to engage with the public in each of these areas to help address/improve these inequalities.</p>	
14	<p>Volunteer meetings/updates:</p> <p>I. Planning Group: MW gave thanks for the volunteer's reports from meetings attended, they are very useful and gave an update of the May Planning Group meeting. Recent speakers had not accepted invitations to attend. KH said that we could ask for a speaker on suicide prevention from the Suicide Concordat Prevention team to speak at a future meeting. This was agreed by all.</p>	KH

	<p>MW informed that Judith Husbands will be speaking at the meeting in September 2022 to talk about NHS Dentistry.</p> <p>II. Quality Assurance Framework (QAF): In progress.</p> <p>III. HWNW Engagement Updates:</p> <ul style="list-style-type: none"> • Youth Advisory Board for Children’s Transformation Programme - ongoing/possibly ceasing • East Northants Health and Wellbeing survey - Underway • Cransley Hospice Trust • NSAB Section 42 engagement - awaiting referrals • GP Access Project - underway • 15 Steps Visits/Enter and View to KGH/NGH -planned for October 2022 • Maternity visits - being planned • KGH Digital Panel • KGH Stakeholder interview panel • Corby Urgent Care Centre Enter and View - planned for November 2022 	
15	<p>Healthwatch Staff Updates: Staff update, projects and Young Healthwatch information had previously been circulated to all and was acknowledged.</p>	
16	<p>Meeting Closes:</p>	
17	<p>Date of next HWNW Advisory Board Meeting in Public: Tuesday 25th October 2022 from 10.00 a.m. - 12.00 p.m. via zoom.</p>	

Signed: 

Professor W Pope Healthwatch North and West Northamptonshire Interim Chair

Dated: 25 October 2022