



Record Keeping and Retention Schedule

Date approved by the Connected Together CIC Board	Ratified By CIC Board 26/09/2022
Author/Responsible Person	Michelle Wright
Next revision due	September 2025
Staff/volunteer training delivered	This will be included in staff induction
Date sent to staff	27/09/2022
Checked for rebranding	This policy covers Connected Together CIC and <i>all</i> its contracts and managed organisations, for example Healthwatch West Northamptonshire (HWW) and Healthwatch Rutland (HWR). Michelle Wright – 04/04/2022
Signed off by CEO	Kate Holt – 09/05/2022
Checked By	Catherine Maryon (CTCIC Director) – 25/08/2022
Amendments made	Amendments made by Michelle Wright removing reference to Healthwatch North Northamptonshire.18/03/2025

Retention Schedule

Connected Together Retention Schedule	
Employment	
In general, the staff records (including those of volunteers) should be retained for 6 years after the end of employment , but need only contain sufficient information in order to provide a reference (e.g. training and disciplinary records). Copies of any reference given should be retained for 6 years after the reference request. Directors' files should be retained for 6 years.	
Application form	Duration of employment, destroy when employment ends
References received	Duration of employment, destroy when employment ends
Sickness and maternity records	6 years from end of employment
Annual leave records	6 years from end of employment
Unpaid leave/special leave records	6 years from end of employment
Records relating to an injury or accident at work	Depends of type and severity of injury – 30 years to permanent
References given/information to enable a reference to be provided	6 years from end of employment
Recruitment and selection material (unsuccessful candidates)	1 year after recruitment is finalised
Disciplinary records	6 years after employment has ended
Statutory Maternity Pay records, calculations and certificates	Current tax year plus 3 years
Redundancy details, calculation of payments and refunds	6 plus years from the date of redundancy

Note: if an allegation has been made about the member of staff, volunteer or trustee, eg around safeguarding, the staff record should be retained until they reach the normal retirement age or for 10 years, if that is longer.

Record of Comments and other evidence, e.g. observations, interviews, enter and view notes.

Comments recorded on internal databases	5 years
Any paper-based comments recorded on the database.	1 year (This is in case there is a query regarding an entry on the database)
Signed consent forms	Destroy in line with above

DBS checks

Record disclosure reference no. and date of check and return to the volunteer or staff member.

Record of Concern Forms (ROCA)

All ROCAs and related information should be kept for 10 years. If the record relates to children and young people, the record must be kept till they are 21 years old before destroying.

Financial Records

Financial records	7 years (public funded Companies)
Income tax and NI returns, income tax records and correspondence with HMRC	Not less than 3 years after the end of the financial year to which they relate
Payroll records (also overtime, bonuses, expenses)	10 years
Pension contribution records	6 years
Pension Scheme Investment Policies	12 years from any benefit payable under the policy

Corporate

Employers Liability Certificate	40 years
Insurance policies	Permanently
Certificate of Incorporation	Permanently
Minutes of Board of Trustees	Permanently
Memorandum of Association	Original to be kept permanently

Articles of Association	Original to be kept permanently
Variations to the Governing Documents	Original to be kept permanently
Statutory Registers	Permanently
Membership records	20 years from commencement of membership register
Rental or Hire Purchase Agreements	6 years after expiry
Others	
Deeds of Title	Permanently
Leases	12 years after lease has expired
Accident books	3 years from the date of the last entry (or, if the accident involves a child/ young adult, then until that person reaches the age of 21).
Health and Safety Policy Documents	Retain until superseded
Assessment of Risks under Health and Safety Legislation	Retain until superseded
Contact Details	
Paper forms	Upload to electronic system and destroy once it is confirmed that the contact details have been correctly uploaded (i.e. email sent and does not bounce).
Mailing lists	Retain until unsubscribed, notified of change or cleaned due to non-receipt of emails
Outlook contacts (Day to day contact details)	Retain until we receive a request to delete or are notified of a change of contact details
CRM contacts	Retain until we receive a request to delete.